

CHANGING LIVES

PERFORMANCE IMPROVEMENT
CHANGE PROGRAMME

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DRAFT REMIT

- PURPOSE
- To embed a culture of performance improvement at all levels, throughout all of Social Work Services in Scotland. To secure innovation and development from within the sector, leading to sustainable and continuous improvement in performance.

All levels - that means all of you

All of Social Work Services -
that means all of your
organisations

Work to date

- Phase 1 development of PIF for children's services.
- Move to one overarching PIF
- Link to PIM
- Focus on outcomes
- Changing the culture
- Embedding culture in qualifications

Next Steps

- Consider outcome measures
- Learn from other organisations
- Engage with your ideas and aspirations
- Identify and tackle the barriers to change
- Pilot a collaborative approach

National Priorities

- Delivering improved outcomes
- Clear in direction and accountability
- Links with Public Service Reform agenda and Change Programme
- Precise in its language
- Supportive of continuous improvement
- Focused on a limited number of critical areas for improvement
- Measurable and monitorable
- Flexible